## Introduction to TravelWayne – 101



Last updated July 16, 2012



- TravelWayne automates the travel request, reservation booking, expense report and approval process for Wayne State employee travel
- This solution also introduces several improvements in the overall process:
  - New streamlined travel policy issued April 1, 2012
  - New travel agency Conlin Travel
  - New travel card JPMorgan Chase MasterCard (Chase MasterCard)
  - Direct deposit for expense reimbursement
  - New monthly mileage form



## Phase 1: What's now / what's next

#### What's now

- All employee travel
  - Including Athletics' individual travel activities
- Students that act as employees and that are not part of group travels
- Monthly mileage will be processed in TravelWayne

### What's next

- In progress travels
  - Travel started with AAA and the TAER form prior to your Go Live date will be finalized with the TAER process
- Department travel cards
- Group/Team travel
- Guest & Student travel
- These expenses are being targeted for spring 2013



## Concur roles

• Traveler

- All active employees with active positions
- All employees with the exception of the following employee classes:
  - CB COBRA Self-Pay
  - CH Hourly Workers' Compensation
  - CO Workers' Compensation/Salaried
  - ER Early Retirees
  - SU Substitute Teacher
  - TR Public School Teacher
  - XB Retirees
  - XD Long Term Disability
  - XH Housing Employer Benefits Cost
  - XO Non Paid but Benefited
  - XU Conversion Generated E-Class
  - XX Terminated

- Approvers
  - Travel Requests should be approved by the traveler's supervisor
  - Expense Reports are approved by the BAO
- Delegate(s)
  - Able to create a travel request and expense report for the traveler
  - An individual can be added as a delegate with a start and end date to accommodate vacations
  - The primary delegate can be added to the user profile spreadsheet
- Assistant
  - Able to book a trip for the traveler
  - The assistant(s) must be entered on the user profile page and cannot be added via the user profile spreadsheet



TravelWayne powered by Concur, Conlin Travel and Chase MasterCard





#### TravelWayne powered by Concur, Conlin Travel and Chase MasterCard

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		CASE conference	Not Submitted	Not Paid	03/27/2012	USD 0.00



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## Travel Request - estimated expense



In State

Out of State Travel

Annual Meetings
Attend a conference
Attend a workshop
Employee Recruitment
Field Work
Other
Planning meeting for research
Presenter at a seminar/symposium
Student Recruitment
Team travel
Training session

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(1234	) Athletics - Strength & Conditioning
(1234	) Athletics - Marketing & Promotions
(123.	) !Training Index



## Cost estimate segments



#### Dining - Meals

WSU Travel Policy specifies a daily fixed meal allowance

The allowance is based on the GSA *per diem, Meals & Incidentals* (MIE) rate for the **specific travel location / destination** 

Outbound	Brkfst	Lunch	Dinner
Depart before 2:00p.m.		Х	Х
Depart after 2:00, before 8:00p.m.			Х
Inbound			
Arrive before 12:00 / noon	Х		
Arrive between noon & 6:00p.m.	Х	Х	
Arrive after 6:00p.m.	Х	Х	Х



## Submit for approval – add an approver

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## Travel Request – Submit for approval

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## Travel Request – Approvers review 🌿

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## Travel Request – Approvers review 🌿

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05/22/2012 8:46 AM	Train1,Train1	Travel Request Recall	Status changed from Submitted & Pending Approval to Sent Back to Employee Comment:	
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#### **Book Trip**



# Conlin Travel - Online booking or agent-assisted





TravelWayne powered by Concur, Conlin Travel and Chase MasterCard







## Concur mobile apps provide



## ...broad coverage for your travel needs

#### Manage Trip via Mobile Phone



# Mobile apps provide easy access to information



#### Manage Trip via Mobile Phone



## TripIt Pro mobile app



- Master itinerary
- Calendar integration
- Flight alerts
- Triplt Groups

- Points tracker
- Airfare monitoring
- Alternate flights
- Inner Circle

#### **Manage Rentals**



## Use the perks of National's Emerald Club card





Renting from National using an Emerald Club card number is as easy as:

- 1. Pick your favorite car from their lot
- 2. Show your drivers license on the way out
- 3. You are on your way!

WSU-negotiated prices for National and Enterprise rentals are available via the online booking tool or Conlin Travel agent



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### Manage Charges with WSU Travel Card



## Travel card charges auto populate!





TravelWayne powered by Concur, Conlin Travel and Chase MasterCard





# Many expense reports can be tied to one travel request





## Create an expense report from the approved travel request in Concur

C•ncur <sup>*</sup>								
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My Concur - Train21 Train21	at the second	liller.			You are	e administer	ing travel for: Me	Search
On your smartphone book your travel and manage your	Active V     New Trave     Travel Requ	Vork el Request 🔋 View Travel ests (2) Expense Reports	Requests					
expenses on the go!		Travel Request Name	Travel Request ID	Status	Travel Request Date	es	Total Expe	nse Report?
Trip Search		Las Vegas	<u>224H</u>	Approved	07/18/2012 07/21/2012		USD 600.00	2
Air/Rail Car Hotel Taxi Rail Flight Status	0	Conference	<u>225U</u>	Approved	04/06/2012 04/19/2012		USD 1,875.00	> 🔊
Round Trip O One Way Multi-Segment							Create an expense	report from this travel reques
Departure City 💱	Availat	ole Company Card Cha	arges					View All Charges
여	Card Na	ame	Card Number	Card St	atus		Total U	nexpensed
Arrival City 🞲	E TEST Co	rp Card	[***0047]	Active				USD 633.14
	Select Expe	nse Report New Expense R	teport 👻 Import					
Select nearby airports		Charge			Expense	Transaction	<u>Date</u>	Amount
depart v 9:00am v ±3 v		PRO SPORTS CLUB, BELLE	VUE, WA		Undefined	05/14/2011		USD 8.70
Return 🞲		BEAR CREEK GC 431, WOO	DINVILLE, WA		Undefined	05/11/2011		USD 300.00
depart ▼ 5:00pm ▼ ±3 ▼		SHERATON SUITES, ALEXA	NDRIA, VA		Hotel	05/08/2011		USD 209.85
Pick-up/Drop-off car at airport		DORAL WAY MIA, MIAMI, F	L		Undefined	05/08/2011		USD 19.59
Find a Hotel		BLUE DOOR AT DELANO, N	IAMI BEACH, FL		Undefined	05/07/2011		USD 95.00

• Choosing the correct line item, launch to the expense report using the Expense Report Icon as shown above



## Expense report - header completed

Expense Center - Trai	n21 Train21	and the second second	lite		- Still		1. A.	and the second second	lie	ality and a second s
Create a New Expense Re	port									
Report Header										
Destination Washington DC	Travel Type Out of State Travel	~	Trip Title (Short Descriptio Conference	n)	Business Purpose Regional Engagement	*				
Date of Departure 04/06/2012	Date of Return 04/19/2012									
Index (147291) Academic College Enrichment S	Trip Detailed Description Presentation of the research findings WSU	A T	Student Travel Reward? No	*	Guest?		Student?		Accompanied By:	
Report Date 05/24/2012	Travel Request ID 225U		Comment	* *	Dept ID Anatomy		Address 5700 AAB	* *	City Detroit	
State/Province MI	Country US		Zip/Postal Code 48202							
Travel Requests										
										Add Remove
Request Name	Request ID		Ca	ncelled			Request Total		Amount Approved	Amount Remaining
Conference	225U		No				\$1,875.00	)	\$1,875.00	\$1,875.00
< [										

- Complete the header screen by adding any trip comments as required
- - Next



# Meal itinerary needed for per diem calculation

Travel Allowances For Re	port: Conference			×
1 Create New Itinerary 2 Availa	ble Itineraries  Expenses &	Adjustments		
Itinerary Info Itinerary Name Conference				
Add Stop Delete Rows In	port Itinerary		New Itinerary Stop	
Departure City 🗕	Arrival City	Arrival Rate Location	Depart from (city)         Detroit, Michigan         Date         04/06/2012         Time         3:00 PM         Arrive in (city)         Washington, District of Columbia         Date         04/06/2012         Time         5:00 PM	E
			Go to Single Day Itineraries Next >> Cancel	

- Complete the required information for date of departure and click "Save"
- Complete the required information for date of return and click "Next"



# Meal itinerary needed for per diem calculation

Travel	Allowances For Repor	t: Conference			
Edit Iti	inerary Available Itineraries	Expenses & Adjustments Reim	bursable Allowances Summary		
Itinera Itinerar Confere	ary Info				
Add St	top Delete Rows Import	Itinerary		Edit Itinerary Stop	
	Departure City A Detroit, Michigan 04/06/2012 3:00 PM Washington, District of Columbia 04/19/2012 1:00 PM	Arrival City Washington, District of Columbia 04/06/2012 5:00 PM Detroit, Michigan 04/19/2012 3:00 PM	Arrival Rate Location DISTRICT OF COLUMBIA, US-DC, US WAYNE COUNTY, US-MI, US	S Depart from (city) Detroit, Michigan Date 04/06/2012 Time 3:00 PM Arrive in (city) Washington, District of Columbia Date 04/06/2012 Time 5:00 PM	E
					Save

Complete the required fields to generate the per diem meal expense reimbursements



# Meal itinerary needed for per diem calculation

Travel	Allowances For Repor	t: Conference			
Edit Iti	nerary Available Itineraries	Expenses & Adjustments Reim	bursable Allowances Summary		
Itinera	ary Info				
Itinerar Confere	y Name ance				
Add St	op Delete Rows Import	Itinerary		Edit Itinerary Stop	
	Departure City 🛎	Arrival City	Arrival Rate Location	Depart from (city)	Â
	Detroit, Michigan 04/06/2012 3:00 PM	Washington, District of Columbia 04/06/2012 5:00 PM	DISTRICT OF COLUMBIA, US-DC, US	Date	
	Washington, District of Columbia 04/19/2012 1:00 PM	Detroit, Michigan 04/19/2012 3:00 PM	WAYNE COUNTY, US-MI, US	04/19/2012	
				1:00 PM	-
				Arrive in (city) Detroit, Michigan	=
				Date 04/19/2012	
				Time 3:00 PM	-
					Save

• Complete the required fields to generate the per diem meal expense reimbursements - Save



## Expense report - meals

Create New Itinerar	y Available Itineraries	LD Annual Conferen Expenses & Adjustments	Reimbursable Allowances Summary		
Show dates from	to	Go			
Exclude	Date/Location -	Breakfast Provided	Lunch Provided	Dinner Provided	Allowance
	06/04/2012 Dallas, Texas		<b></b>		\$59.00
	06/05/2012 Dallas, Texas				\$71.00
	06/06/2012 Dallas, Texas				\$71.00
	06/07/2012 Dallas, Texas				\$35.00

xp	enses		Delete	Copy View •
	Date -	Expense	Amount	Requested
Add	ing New Expense			
	06/07/2012	Fixed Meals Dallas, Texas	\$35.00	\$35.00
	06/06/2012	Fixed Meals Dallas, Texas	\$71.00	\$71.00
	06/05/2012	Fixed Meals Dallas, Texas	\$71.00	\$71.00
	06/04/2012	Fixed Meals Dallas, Texas	\$59.00	\$59.00
			TOTAL AMOUNT	TOTAL REQUESTED
			\$236.00	\$236.00



## Expense report - detail

Expe	nses		Delete	Copy View •
	Date -	Expense	Amount	Requested
	06/07/2012	Fixed Meals Dallas, Texas	\$35.00	\$35.00
	06/06/2012	Fixed Meals Dallas, Texas	\$71.00	\$71.00
	06/05/2012	Fixed Meals Dallas, Texas	\$71.00	\$71.00
3	06/04/2012	Fixed Meals Dallas, Texas	\$59.00	\$59.00
	06/04/2012	Hotel Drury Inn & Suites, Dallas, Texas	\$499.98	\$499.98
	06/06/201:	Hotel	\$135.00	\$135.00
]	06/06/2013	Hotel Tax	\$31.66	\$31.66
٦	06/05/2012	Hotel	\$135.00	\$135.00
	06/05/201:	Hotel Tax	\$31.66	\$31.66
	06/04/2012	Hotel	\$135.00	\$135.00
	06/04/201:	Hotel Tax	\$31.66	\$31.66
	06/01/2012	<b>Airfare</b> Delta Air Lines, Dallas, Texas	\$400.00	\$400.00
			TOTAL AMOUNT \$1,135.98	TOTAL REQUESTED



## Expense report - meals

01	New Expense	Import	Print / Em	ail •			
Exp	enses				Delete	Copy	View -
	Date -	Expense			Amount		Requested
Addi	ng New Expense						
	06/04/2012	Fixed Me Milwauk	e <b>als</b> ee, Wisconsin		\$61.0	00	\$61.0
	06/03/2012	Fixed Me Milwauk	eals ee, Wisconsin		\$61.0	00	\$61.0
	06/02/2012	Fixed Me Milwauk	e <b>als</b> ee, Wisconsin		\$61.0	00	\$61.0
	06/01/2012	Fixed Me Milwauk	eals ee, Wisconsin		\$61.0	90	\$61.0
	05/14/2011	Miscellar BURGER	<mark>kenus</mark> KING N3 PHX, P	hoenix, Arizc	\$7.3	22	\$0.0
	05/08/2011	Miscellar SPAZZO I	neous Italian grill 21	1, Redmone	\$49.3	19	\$0.0

Mark the actual meal receipt as a 'personal expense' when declaring fixed meals (per diem). The traveler will need to pay JPMorgan Chase for these personal expenses – which should be offset by the per diem payment to the traveler from WSU.



### Expense report – review & summary

	Review				Report Submit Statu	s - ABCD Annual	
User Su	ıbmit			<u>^</u>	Conference		
By clicki 1. This is Universit	ng on the 'Accept & Submit' button, I o a true and accurate accounting of exp y and there are no expenses claimed as	entify that: enses incurred to ac- s reimbursable which	complish official business for W relate to personal or unallowal	'ayne State	This report was submitted Approver: Train0, Train0	i successfully.	
					Expense Report		
2. All req	uired receipt images have been attache	d to this report.			Report Total	: \$1,135.98	
3. I have	not received, nor will I receive, reimbur	sement from any otl	ner source(s) for the expenses (	laimed.	Less Personal Amount	: \$0.00	
1 To the		second from small			Amount Claimed	\$1,135.98	
laimed	I assume responsibility for repaying Wa	yne State University i	in full for those expenses.	e expenses	Amount Rejected	: \$0.00	
					Company Disbursements		
Remino Accordir	der: Receipts Required!	e receipts for the ex	penses listed below.		Amount Due Employee	: \$1,135.98	
You may	v attach scanned images to individual e	Print +	Attach Receipt Images	View Receipts	Total Paid By Company	: \$1,135.98	
				and an			
	Expense		Date 🔺	Amount	Employee Disbursements		
0	Expense Airfare Delta Air Lines, Dallas, Texas		Date + 06/01/2012	Amount \$400.00	Employee Disbursements Amount Owed Company	: \$0.00	
0	Expense Airfare Delta Air Lines, Dallas, Texas Hotel Drury Inn & Suites, Dallas, Texas		Date *           06/01/2012           06/04/2012	Amount \$400.00 \$499.98	Employee Disbursements Amount Owed Company Total Owed By Employee	so.oo 	
0	Expense Airfare Delta Air Lines, Dallas, Texas Hotel Drury Inn & Suites, Dallas, Texas		Date	Amount \$400.00 \$499.98	Employee Disbursements Amount Owed Company Total Owed By Employee	so.oo	





## Expense report – Approver's Review

ly Concur Request Travel	Expense Administra	tion Profile Hel	p Log Out								
ly Concur - Train(	) Train0		lite.		- diller	You are admi	nistering travel	for: Me	✓ Searc	h Proxy Sea	rch
On your smartphone book your travel and manage your expenses on the go! Trip Search Air/Rail Car Hotel Taxi f Expense Center -	Concur Co	#::       Approval         Travel Request       Report Na         Testing test       Meeting on Planning m	Queue (a) Expense Report arme h Summer Session Proj heeting on summer ses	sion project		Employee Train30, Train30 Train1, Train1	Report Da 05/19/2013 05/04/2013	ate2	Re	guested Amoun USD 167.0 USD 319.0( Proxy	t 0 0 Sear
Meeting on Summe	r Session Proj (Train	n1, Train1]					Send Back to	Employee	Approve	Approve & Fo	rwa
Expenses							View 🔻 ≪	Summary			
Transaction D	ate Expense Type	Vendor Name	Business Purpose	City	Payment Type	Amount A	ljusted Claim	Report Su	mmary		
05/09/2012	Fixed Meals			Denver, Colorado	Cash	\$66.00	\$66.00	Report Totals			
05/08/2012	Fixed Meals			Denver, Colorado	Cash	\$66.00	\$66.00	Amount Due	Company An	nount Due Employ	yee
05/07/2012	Fixed Meals			Denver, Colorado	Cash	\$66.00	\$66.00		\$0.00	\$3:	19.0
05/06/2012	Fixed Meals			Denver, Colorado	Cash	\$66.00	\$66.00				
05/05/2012	Fixed Meals			Denver, Colorado	Cash	\$55.00	\$55.00	Travel Rec	quests (1)		
								Name     Meeting	Request ID /	Amount Amou \$828.00 \$8	unt 28.0





### Expense report – Approver's Review

#### Report header for: Meeting on Summer Session Proj

Destination	Travel Type	Trip Title (Short Description)	Business Purpose	
Miami, Florida	Out of State Travel	Meeting on Summer Session Proj	Planning meeting for research 🗸	
Date of Departure	Date of Return			
06/21/2012	06/22/2012			
Index (120271) MDCC Condit Deserves Admini	Trip Detailed Description	Student Travel Reward?	Guest?	=
(128271) MPSS Credit Programs-Admin	Planning meeting on summer	NO Y		
	session project	Student?	Accompanied By:	
			Terry Margolis	
Report Date	Travel Request ID	Comment	Employee Name	
05/04/2012	2245	<u>^</u>	Train1, Train1	
Deed ID	Barant Kara	Preset Id	Recent Communi	
Accounting	151		US Dollar	
Accounting	101	FOD9A70B32354CEFB30C	05,00101	
		Receipts Received	Submit Date	
		No	05/23/2012	
Approval Status	Payment Status	Address	City	
Submitted & Pending Approval	Not Paid	6180 h	t	-
Final Confirmation			× Save	Cancel
Approver Receipts			<u> </u>	
By clicking on the 'Accent' h	utton I certify that:			
by clicking of the Accept b	actor, rectary that		=	
1) the receipts have been rev	viewed and support the itemized	d expenses.		
2) The expenses claimed here	ein are reasonable and in compl	liance with the WSU Travel Policy	· –	
		Accent	Decline	
		Ассерс	Decime	



Expense report – Approver's Review



- The approver can elect to add another individual for approval purposes by using the 'Approve and Forward'
  - Exception requires additional approval
  - Split accounting across multiple schools



## Expense report – receipts

## Stop the receipt runaround

## email

- mobile photo
- scan and upload



## Expense report - receipts

## Receipts on the go smartphone photo





## **Expense report - receipts**

## **Or eliminate paper with**

E-receipts:

- Save time
- Improve accuracy

eceipt							
			HOTELS & RESO	t. DRTS			
Summary of Yo	ur Stay						
Hotel: DENVER	MARRIOTT CITY CENTER COLORADO, 80202	Guest: SARAH KUBERRY	<i>,</i>				
Arrival Date: (	4/17/2011	Confirmation # : 885249	57 SM				
Departure Da	te 04/21/2011	Folio # : 4609198	0. 0				
Boom Bate: \$	228.00	Room Number: K9198					
nooni nato. ¢	220.00	Hoom Humber, Koroo					
Date	Description	Reference	Charges	Credits			
04/17/2011	GUEST ROOM GST RM-CORP NEGOTIATED	18157889	\$228.00				
04/17/2011	ROOM TAX	18157890	\$17.10				
04/17/2011	GENERAL EXCISE TAX	18157891	\$11.40				
04/17/2011	MINIBAR	18157892	\$14.13				
04/17/2011	MOVIE RENTAL	18157893	\$9.95				
04/17/2011	VALET PARKING	18157894	\$10.00				
04/17/2011	RESTAURANT	18157895	\$48.80				
04/17/2011	TIP	18157896	\$2.00				
04/17/2011	PHONE	18157897	\$4.33				
04/18/2011	GUEST ROOM GST RM-CORP NEGOTIATED	18157898	\$228.00				
04/18/2011	ROOM TAX	18157899	\$17.10				
	OFNERAL EVOLOG TAN	19157000	\$11.40				
04/18/2011	GENERAL EXCISE TAX	1010/900	φ11.40				

### Elect to receive e-receipts within your user profile



## Expense report - receipts

• Concur e-receipt partners (representative list)











Marriott,

starwood Hotels and Resorts



















TravelWayne powered by Concur, Conlin Travel and Chase MasterCard



#### Pay Employee and Corporate Card



## Payment

- Default user profile setting is 'Employee ACH' (direct deposit)
- When your log on is activated update your banking information for direct deposit immediately
- A penny test will be conducted and you must verify that it completed successfully before your expense report can be submitted for payment
- Out of pocket expenses will be deposited in 3 business days after final approval



TravelWayne powered by Concur, Conlin Travel and Chase MasterCard





## Training opportunities

#### Introduction to TravelWayne – 101 (Today)

- Introduction and a review of the basics of how to use TravelWayne
- 2 hours lecture-style including a brief online demo and Q&A

#### Hands-on Training - 201

- Register through Pipeline by invitation only from your BAO registration is required
- Recommended for department administrators and super users
- 2 hours lab setting hands-on exercises covering Travel Request, Booking & Expense

#### Office hours for hands-on assistance

- Open session no agenda bring your questions
- Lab setting

#### **On-line Training Aids**

• Quick Reference Guides & Program Details located at Travel.Wayne.edu

#### **Conlin Travel Hub**

 Online booking training videos, Travel information & more located at Conlintravelhub.com/wsu



- Call **313-577-TRIP** (8747) for TravelWayne support options
- Visit **Travel.Wayne.edu** to view the travel policy and information to help you get started
- Visit www.conlintravelhub.com/wsu for a wealth of travel tips, online booking training videos and much more
- Contact your **Unit Implementation Coordinator(s)** for onsite assistance

## Q & A





### Demonstration

