

TravelWayne 201 – Hands On Session



Last updated August 3, 2012



In follow up to your TW101 class

- TravelWayne automates the travel request, reservation booking, expense report and approval process for Wayne State employee travel – Guest, Team and group travel to be released as phase two
- This solution also introduces several improvements in the overall process:
 - New streamlined travel policy – issued April 1, 2012
 - New travel agency – Conlin Travel
 - New travel card – JPMorgan Chase
 - Direct deposit for expense reimbursement



We reviewed these main sections

- Profile updates
- Travel Request - estimated expenses
- Travel Request Approval
- Travel Booking
- Mobile Apps
- National / Emerald Club
- Expense report – header & expense segments
- Expense report review & summary
- Payments – Travel card and your reimbursement



Phase 1: What's now / what's next

What's now

- All employee travel
 - Including Athlete's individual travel activities
- Students that act as employees and that are not part of group travels
- Monthly mileage will be processed in TravelWayne

What's next

- In progress travels
 - Travel started with AAA and the TAER form prior to your Go Live date will be finalized with the TAER process
- Department travel cards
- Group/Team travel
- Guest & Student travel
- These expenses are being targeted for spring 2013



Travel policy & new websites

Travel Policy for: Wayne State University

Close

Travel Policy Group: Default Travel Class (Wayne State University)

Flight

- The Least Cost Logical Airfare is the least cost fare that is: cheapest on plane only, any carrier, fewest stops, within company default time window, using airports preferred by the user
- Air Fare is greater than the least cost logical airfare plus 150 dollars - Log For Reports

Flight - Class of Service

- Cabin classes allowed: First class, Business class when Flight distance is greater than 1 M - Log For Reports
- Cabin classes allowed: First class, Business class when Marketing airline is in Amtrak - Log For Reports

Car

- Car size exceeds company preferred size of Intermediate Car - Log For Reports
- Car vendor is not preferred - Log For Reports

Hotel

- Rate description contains any of text 'non-refundable,nonrefundable,advance purchase,deposit' - Show, but Do Not Allow
- Hotel Rate is greater than the lowest rate at the hotel plus 25 dollars - Log For Reports
- Hotel Rate is greater than the location rate or \$200 - Log For Reports

When you book a trip, Conlin Travel (Wayne State University) will generate an itinerary.
If any company travel policies are violated, we forward that information to the person responsible for approving your travel; otherwise the trip will be automatically approved.

Close

Done Internet | Protected Mode: On 90%

- The University Travel Policy is represented in the configuration of the system – please visit Travel.Wayne.edu for the most current information on the system and link to Conlin Travel Hub



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Today's agenda to include

- Profile updates required
- Creating a travel request for:
 - a. Yourself or another
 - b. Cost segment estimates
- Submitting travel request for approval:
 - a. For yourself or another
 - b. Add a step before the listed approver
 - c. Notification of approval
- Booking a trip for yourself or another



Today's agenda to include (cont.)

- Creating an expense report for:
 - a. For yourself or another
 - b. Detailed expense line entry
 - c. Itemizing the Hotel Folio
 - d. Allocating Expenses
 - e. E-Receipts and attaching other receipts
 - f. Submitting for approval
 - g. Approve and forward process
 - h. Notification of approval
- Reviewing and approving expense reports

Go to user profile



Go to the online system here



Update your user profile

- Change your time zone, date format, or language
- Update your personal information
- Set up a delegate
- Set up a travel assistant
- Set up credit cards
- Set up bank information
- (Recommended) Concur mobile apps registration
- (Recommended) E-Receipts activation



The Concur homepage

The screenshot shows the Concur homepage for a user named Train1. The interface includes a navigation bar with options like 'My Concur', 'Request', 'Travel', 'Expense', 'Profile', 'Help', and 'Log Out'. A search bar indicates the user is administering travel for 'Me'. The main content area is divided into several sections: a smartphone app promotion, a 'Trip Search' section with filters for mode of transport and trip type, an 'Approval Queue' table (currently empty), a 'Trip List' section (also empty), and an 'Active Work' section with links for 'New Expense Report' and 'View Reports'. The 'Approval Queue' table has the following structure:

Report Name	Employee	Report Date	Requested Amount
No records found.			

- The Homepage can be sorted to fit your preferences for priority viewing
- Please refer to the Homepage Job Aid for details
- Let's move to the "Profile" selection to the right on the toolbar



Your Concur profile

- This is the most important section for getting starting in TravelWayne – Your personalized profile must be updated for your specific information – please review every screen
- You will need to advise your travelers to review it closely and update as needed or you can provide them a template for data to be entered on their behalf – DON'T FORGET TO HIT SAVE

Go to Conlin Travel Profile Presentation



Go to the Conlin Screen – Profile Logon

Go to Travel Request

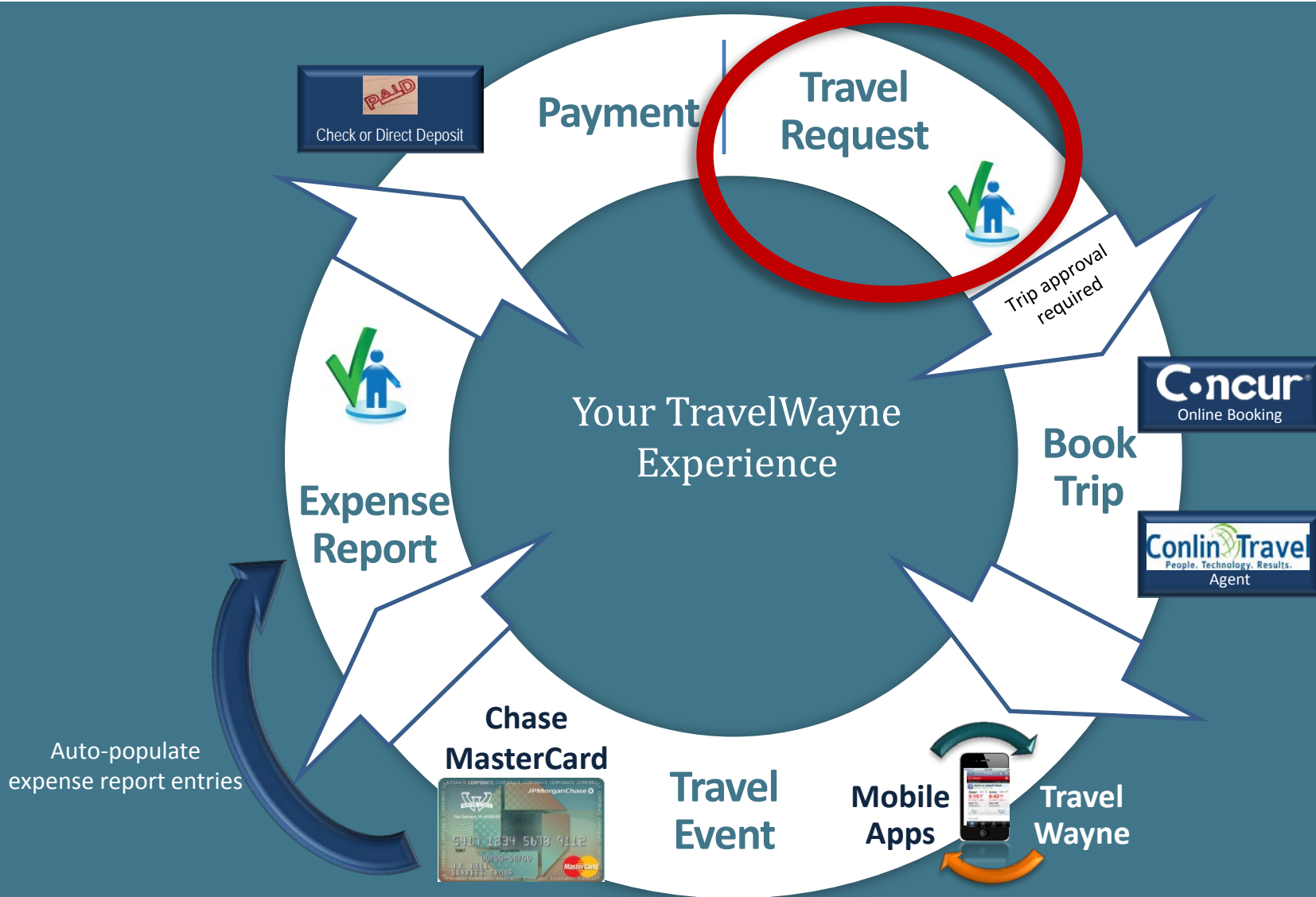


Go to the online system here



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Travel request header

Travel Request Cancel Save Print / Email Delete Travel Request Submit Travel Request Status: Not Submitted

Trip Title (Short Description):

Travel Request Header | Segments | Approval Flow | Audit Trail

Destination 1	Travel Type 2	Trip Title (Short Description) 3	Business Purpose 4
Date of Departure 5	Date of Return 6	Index 7	Trip Detailed Description 8
Travel Award? 9	<input type="checkbox"/> Guest? 10 <input type="checkbox"/> Student?		Accompanied By: 11
Comment 12			

Note: the RED bar in a field indicates it is *required*



Travel request header

Travel Request 33CA Cancel Save Attachments Print / Email Delete Travel Request **Submit Travel Request**

Trip Title (Short Description): Attend Educational Conference Status: Not Submitted

Travel Request Header Segments Approval Flow Audit Trail

Destination Las Vegas	Travel Type Out of State Travel	Trip Title (Short Description) Attend Educational Conference	Business Purpose Attend a conference
Date of Departure 05/24/2012	Date of Return 05/27/2012	Index? (161591) Payroll	Trip Detailed Description Attending this educational forum to present the
Student Travel Award? No	<input type="checkbox"/> Guest?	<input type="checkbox"/> Student?	Accompanied By:
Comment This is a test transaction for classroom use			

- Please begin the data entry for your travel request header page – we are all going to Las Vegas
- Remember to click the save tab when complete before going to the next option - Segments



Travel request segment

The screenshot displays two examples of travel request details. The top example is for 'Travel Request 2236' with the title 'Fusion Conference - Travel Admin'. A red callout box points to the 'Segments' tab with the text 'Click here to add cost estimates'. Below the tabs, there is an 'Add Segment' section with icons for Air Fare, Rail Fare, Car Rental, Lodging, Dining (Meals), and Miscellaneous. The bottom example is for 'Travel Request 33CA' with the title 'Attend Educational Conference'. It shows the same 'Add Segment' options and a 'Submit Travel Request' button. The status is 'Not Submitted'.

- Estimated expenses for the trip are entered to provide the approver the details of the trip
- Remember to click the save tab when complete before going to the next option - Segments



Travel request segment - airfare

Travel Request 33CA Attachments Print / Email Delete Travel Request Submit Travel Request
 Trip Title (Short Description): Attend Educational Conference Status: Not Submitted

Travel Request Header **Segments** Approval Flow Audit Trail

Add Segment
 Click icon to create segment

Air Ticket Round Trip One Way Amount: USD Save Cancel

Outbound

From:
 To:
 Date: Depart at
 Comment:

Return

Date: Depart at

Travel Request 33CA Attachments Print / Email Delete Travel Request Submit Travel Request
 Trip Title (Short Description): Attend Educational Conference Status: Not Submitted

Travel Request Header **Segments** Approval Flow Audit Trail

Add Segment
 Click icon to create segment

Air Ticket Round Trip One Way Amount: 425.00 USD Save Cancel

Outbound

From: Detroit Wayne County Arpt,MI,United States of America
 To: Las
 McCarran Intl,NV,United States of America Click and select a location from the list.)
 Date: All Countries
 Comment:

- Please be sure to review the selections available – begin typing the locations or 3 – digit short name for the airport if known









Travel request segment - hotel

Travel Request 33CA Attachments Print / Email Delete Travel Request Submit Travel Request

Trip Title (Short Description): Attend Educational Conference Status: Not Submitted
Amount: \$425.00

Travel Request Header **Segments** Approval Flow Audit Trail

Add Segment
Click icon to create segment

Hotel Reservation Amount: Save Cancel

Check-In
City:
Date:
Detail:

Check-Out
Date:

- As with other segments, provide the level of data required for your travel approver to know enough details of the trip to access for approval
- Departments may require more than just the expense segment amount
- Don't forget to hit "save" as you move to the next segment



Travel request segment - meal

Travel Request 33CA Attachments Print / Email Delete Travel Request Submit Travel Request

Trip Title (Short Description): Attend Educational Conference Status: Not Submitted
Amount: \$1,025.00

Travel Request Header **Segments** Approval Flow Audit Trail

Add Segment
Click icon to create segment

Dining Amount: 200.00 USD Save Cancel

Start Date: 05/24/2012 At: ▼
Detail:

End Date: 05/27/2012 At: ▼
Comment:

- Your meal estimate should follow the policy guidelines (See GSA Tables for per diems)
- Departments may require more details in the comments section if a meal will be a group event or business meal
- Don't forget to hit "save" as you move to the next segment



Travel request segment - summary

PDF E-Mail Print Close

Booking Business Travel

Request ID : **33CA**
Minimum Departure Date : **05/24/2012**
Approval Status : **Not Submitted**

List of Travel Request Exceptions

Message

You indicated you are attending a conference; return to the request header and attach the conference invitation.

You indicated you are attending a conference; return to the request header and attach the conference invitation.

You indicated you are attending a conference; return to the request header and attach the conference invitation.

You indicated you are attending a conference; return to the request header and attach the conference invitation.

Employee Name : **Train1, Train1**
Email Address : travelwayne@wayne.edu
Default Manager Name : **Train0, Train0**
Default Manager Email : travelwayne@wayne.edu
Country : **UNITED STATES**
Org Unit 2-Dept ID : **Accounting**

Sender Name : **Train1, Train1**
Email Address : travelwayne@wayne.edu
Default Manager Name : **Train0, Train0**
Default Manager Email : travelwayne@wayne.edu
Country : **UNITED STATES**

- Using the Print/Email Tab – generate a summary for your review online



Travel request segment - summary

Segments

Air Ticket

Foreign Amount : \$425.00

05/24/2012 Detroit Wayne County Arpt (US) –McCarran Intl (US)

05/27/2012 McCarran Intl (US) –Detroit Wayne County Arpt (US)

Allocations : 100.00% (\$200.00) Payroll-Accounting

Dining

Foreign Amount : \$200.00

05/24/2012 05/27/2012

Allocations : 100.00% (\$800.00) Payroll-Accounting

Hotel Reservation

Foreign Amount : \$600.00

05/24/2012 Las Vegas (US) 05/27/2012

Allocations : 100.00% (\$425.00) Payroll-Accounting

Air Ticket

Foreign Amount : \$425.00

05/27/2012 McCarran Intl (US) –Detroit Wayne County Arpt (US)

05/24/2012 Detroit Wayne County Arpt (US) –McCarran Intl (US)

Allocations : 100.00% (\$425.00) Payroll-Accounting

Expenses

Transaction Date	Expense Type	Business purpose	Foreign Amount	Amount
05/24/2012	Airfare		\$425.00	\$425.00
05/24/2012	Lodging		\$600.00	\$600.00
05/24/2012	Fixed Meals		\$200.00	\$200.00

Printed on 05/21/2012 6:11 PM

- Using the Print/Email Tab – generate a summary for your review online before submission



Travel Request – Submission

Travel Request 33CA

Trip Title (Short Description): Attend Educational Conference

Attachments Print / Email Cancel Travel Request Recall

Status: Submitted & Pending Approval
Amount: \$1,225.00

Travel Request Header Segments Approval Flow **Audit Trail**

Travel Request Level

Date/Time	Updated By	Action	Description
05/21/2012 6:18 PM	Train1,Train1	Approval Status Change	Status changed from Not Submitted to Submitted Comment:
05/21/2012 6:18 PM	Train1,Train1	Approval Status Change	Status changed from Submitted to Submitted & Pending Approval Comment:

Entry Level

Date/Time	Updated By	Action	Description
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Segment Level

Date/Time	Updated By	Action	Description
05/21/2012 6:18 PM	Train1,Train1	Exception	You indicated you are attending a conference; return to the request header and attach the conference invitation.

- Review the Travel Request Status screen for possible Exceptions (need to attach Conference agenda)

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Go to Conlin Travel Booking Presentation



Go to the Conlin Screen – Booking Logon



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Create an expense report from the approved travel request in Concur

My Concur - Train21 Train21 You are administering travel for: Me Search

On your smartphone book your travel and manage your expenses on the go!

Active Work

New Travel Request View Travel Requests

Travel Requests (2) Expense Reports (0)

	Travel Request Name	Travel Request ID	Status	Travel Request Dates	Total	Expense Report?
	Las Vegas	224H	Approved	07/18/2012 07/21/2012	USD 600.00	
	Conference	225U	Approved	04/06/2012 04/19/2012	USD 1,875.00	

Create an expense report from this travel request

Available Company Card Charges View All Charges

Card Name	Card Number	Card Status	Total Unexpensed
TEST Corp Card	***0047	Active	USD 633.14

Select Expense Report: New Expense Report Import

	Charge	Expense	Transaction Date	Amount
<input type="checkbox"/>	PRO SPORTS CLUB, BELLEVUE, WA	Undefined	05/14/2011	USD 8.70
<input type="checkbox"/>	BEAR CREEK GC 431, WOODINVILLE, WA	Undefined	05/11/2011	USD 300.00
<input type="checkbox"/>	SHERATON SUITES, ALEXANDRIA, VA	Hotel	05/08/2011	USD 209.85
<input type="checkbox"/>	DORAL WAY MIA, MIAMI, FL	Undefined	05/08/2011	USD 19.59
<input type="checkbox"/>	BLUE DOOR AT DELANO, MIAMI BEACH, FL	Undefined	05/07/2011	USD 95.00

- Choosing the correct line item, launch to the expense report using the Expense Report Icon as shown above



Expense report - header information from the approved travel request

Concur WAYNE STATE

My Concur Request Travel Expense Profile Help Log Out

View Charges View Reports New Expense Report View Receipt Store Approve Reports

Expense Center - Train21 Train21

Create a New Expense Report

Report Header

Destination: Washington DC | Travel Type: Out of State Travel | Trip Title (Short Description): Conference | Business Purpose: Regional Engagement

Date of Departure: 04/06/2012 | Date of Return: 04/19/2012

Index: (147291) Academic College Enrichment S | Trip Detailed Description: | Student Travel Reward?: No | Guest?: | Student?: | Accompanied By: |

Report Date: 05/23/2012 | **Travel Request ID:** | Comment: | Dept ID: Anatomy | Address: 5700 AAB | City: Detroit

State/Province: MI | Country: US | Zip/Postal Code: 48202

Travel Requests						
Request Name	Request ID	Cancelled	Request Total	Amount Approved	Amount Remaining	
<input type="checkbox"/> Conference	225U	No	\$1,875.00	\$1,875.00	\$1,875.00	<input type="button" value="Add"/> <input type="button" value="Remove"/>

Next >>

- Complete the header screen by entering the TR # and the and any other required items - Next



Expense report - header completed

Expense Center - Train21 Train21

Create a New Expense Report

Report Header

Destination Washington DC	Travel Type Out of State Travel	Trip Title (Short Description) Conference	Business Purpose Regional Engagement		
Date of Departure 04/06/2012	Date of Return 04/19/2012				
Index (147291) Academic College Enrichment S	Trip Detailed Description Presentation of the research findings WSU	Student Travel Reward? No	<input type="checkbox"/> Guest? <input type="checkbox"/> Student?	Accompanied By: 	
Report Date 05/24/2012	Travel Request ID 225U	Comment 	Dept ID Anatomy	Address 5700 AAB	City Detroit
State/Province MI	Country US	Zip/Postal Code 48202			

Travel Requests					
<input type="checkbox"/> Request Name	Request ID	Cancelled	Request Total	Amount Approved	Amount Remaining
<input type="checkbox"/> Conference	225U	No	\$1,875.00	\$1,875.00	\$1,875.00

- Complete the header screen by entering the TR # and the and any other required items - Next



Meal itinerary needed for per diem calculation

Travel Allowances For Report: Conference

1 Create New Itinerary 2 Available Itineraries 3 Expenses & Adjustments

Itinerary Info

Itinerary Name
Conference

Add Stop Delete Rows Import Itinerary

<input type="checkbox"/>	Departure City ^	Arrival City	Arrival Rate Location
--------------------------	------------------	--------------	-----------------------

New Itinerary Stop

Depart from (city)
Detroit, Michigan

Date
04/06/2012

Time
3:00 PM

Arrive in (city)
Washington, District of Columbia

Date
04/06/2012

Time
5:00 PM

Save

Go to Single Day Itineraries Next >> Cancel

- Complete the required information for date of departure and click “Save”
- Complete the required information for date of return and click “Next”



Meal itinerary needed for per diem calculation

Travel Allowances For Report: Conference

Edit Itinerary | Available Itineraries | Expenses & Adjustments | Reimbursable Allowances Summary

Itinerary Info

Itinerary Name
Conference

Add Stop | Delete Rows | Import Itinerary

<input type="checkbox"/>	Departure City ^	Arrival City	Arrival Rate Location
<input checked="" type="checkbox"/>	Detroit, Michigan 04/06/2012 3:00 PM	Washington, District of Columbia 04/06/2012 5:00 PM	DISTRICT OF COLUMBIA, US-DC, US
<input type="checkbox"/>	Washington, District of Columbia 04/19/2012 1:00 PM	Detroit, Michigan 04/19/2012 3:00 PM	WAYNE COUNTY, US-MI, US

Edit Itinerary Stop

Depart from (city)
Detroit, Michigan

Date
04/06/2012

Time
3:00 PM

Arrive in (city)
Washington, District of Columbia

Date
04/06/2012

Time
5:00 PM

Save

- Complete the required fields to generate the per diem meal expense reimbursements



Meal itinerary needed for per diem calculation

Travel Allowances For Report: Conference

Edit Itinerary | Available Itineraries | Expenses & Adjustments | Reimbursable Allowances Summary

Itinerary Info

Itinerary Name
Conference

Add Stop | Delete Rows | Import Itinerary

<input type="checkbox"/>	Departure City ^	Arrival City	Arrival Rate Location
<input type="checkbox"/>	Detroit, Michigan 04/06/2012 3:00 PM	Washington, District of Columbia 04/06/2012 5:00 PM	DISTRICT OF COLUMBIA, US-DC, US
<input checked="" type="checkbox"/>	Washington, District of Columbia 04/19/2012 1:00 PM	Detroit, Michigan 04/19/2012 3:00 PM	WAYNE COUNTY, US-MI, US

Edit Itinerary Stop

Depart from (city)
Washington, District of Columbia

Date
04/19/2012

Time
1:00 PM

Arrive in (city)
Detroit, Michigan

Date
04/19/2012

Time
3:00 PM

Save

- Complete the required fields to generate the per diem meal expense reimbursements - Save



Meals to be excluded from per diem calculation

Travel Allowances For Report: Conference

Create New Itinerary | Available Itineraries | **Expenses & Adjustments** | Reimbursable Allowances Summary

Show dates from to Go

Exclude <input type="checkbox"/>	Date/Location ^	Breakfast Provided	Lunch Provided	Dinner Provided	Allowance
<input type="checkbox"/>	04/06/2012 Washington, District of Columbia	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	\$41.00
<input type="checkbox"/>	04/07/2012 Washington, District of Columbia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$71.00
<input type="checkbox"/>	04/08/2012 Washington, District of Columbia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$71.00
<input type="checkbox"/>	04/09/2012 Washington, District of Columbia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$71.00
<input type="checkbox"/>	04/10/2012 Washington, District of Columbia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$71.00
<input type="checkbox"/>	04/11/2012 Washington, District of Columbia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$71.00
<input type="checkbox"/>	04/12/2012 Washington, District of Columbia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$71.00
<input type="checkbox"/>	04/13/2012 Washington, District of Columbia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$71.00
<input type="checkbox"/>	04/14/2012 Washington, District of Columbia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$71.00
<input type="checkbox"/>	04/15/2012 Washington, District of Columbia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$71.00

Done

- Complete the required information and click “Done “



Expense report – meal line items created from the meal itinerary

<input type="checkbox"/>	Date	Expense	Amount	Requested
<i>Adding New Expense</i>				
<input type="checkbox"/>	04/19/2012	Fixed Meals Washington, District of Columbia	\$35.00	\$35.00
<input type="checkbox"/>	04/18/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/17/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/16/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/15/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/14/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/13/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/12/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/11/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
TOTAL AMOUNT			\$928.00	TOTAL REQUESTED
				\$928.00

New Expense

Expense

To create a new expense, click the appropriate expense type below of the page.

Lodging	Other
Hotel	Booking Fees
Meals and Entertainment	Conference Registration Fee
Breakfast	Duplicating
Business Meal (attendees)	Individual Membership Fees
Dinner	Internet Fees
Entertainment	Laundry
Lunch	Meeting Room Fees
_Transportation	
Tolls	
Train	

Complete and Submit
Expense Report



Expense report – import card charges

Conference

Expenses					Smart Expenses			
<input type="checkbox"/>	Date	Expense	Amount	Requested	<input type="button" value="Import"/>	<input type="button" value="Match"/>	<input type="button" value="Unmatch"/>	
Adding New Expense								
<input type="checkbox"/>	04/19/2012	Fixed Meals Washington, District c	\$35.00	\$35.00	<input type="checkbox"/>			
<input type="checkbox"/>	04/18/2012	Fixed Meals Washington, District c	\$71.00	\$71.00	<input type="checkbox"/>	PRO SPORTS CLUB BELLEVUE,WA	Undefined	05/14/2011
<input type="checkbox"/>	04/17/2012	Fixed Meals Washington, District c	\$71.00	\$71.00	<input type="checkbox"/>	BEAR CREEK GC 431 WOODINVILLE...	Undefined	05/11/2011
<input type="checkbox"/>	04/16/2012	Fixed Meals Washington, District c	\$71.00	\$71.00	<input type="checkbox"/>	Sheraton ALEXANDRIA,VA	Hotel	05/08/2011
<input type="checkbox"/>	04/15/2012	Fixed Meals Washington, District c	\$71.00	\$71.00	<input type="checkbox"/>	DORAL WAY MIA MIAMI,FL	Undefined	05/08/2011
<input type="checkbox"/>	04/14/2012	Fixed Meals Washington, District c	\$71.00	\$71.00	<input type="checkbox"/>	BLUE DOOR AT DELANO MIAMI BE...	Undefined	05/07/2011
<input type="checkbox"/>	04/13/2012	Fixed Meals Washington, District c	\$71.00	\$71.00				
<input type="checkbox"/>	04/12/2012	Fixed Meals Washington, District c	\$71.00	\$71.00				
<input type="checkbox"/>	04/11/2012	Fixed Meals Washington, District c	\$71.00	\$71.00				
			TOTAL AMOUNT \$928.00	TOTAL REQUESTED \$928.00				



Expense report – import card charges

The screenshot shows the Concur Expense Center interface for a 'Conference' report. The 'Expenses' table lists various 'Fixed Meals' with a total amount of \$928.00 and a total requested amount of \$928.00. The 'Smart Expenses' section is open, showing 'Corporate Card Charges' with a list of transactions. One transaction, 'Sheraton ALEXANDRIA VA' for \$209.85, is selected.

Date	Expense	Amount	Requested
04/19/2012	Fixed Meals Washington, District c	\$35.00	\$35.00
04/18/2012	Fixed Meals Washington, District c	\$71.00	\$71.00
04/17/2012	Fixed Meals Washington, District c	\$71.00	\$71.00
04/16/2012	Fixed Meals Washington, District c	\$71.00	\$71.00
04/15/2012	Fixed Meals Washington, District c	\$71.00	\$71.00
04/14/2012	Fixed Meals Washington, District c	\$71.00	\$71.00
04/13/2012	Fixed Meals Washington, District c	\$71.00	\$71.00
04/12/2012	Fixed Meals Washington, District c	\$71.00	\$71.00
04/11/2012	Fixed Meals Washington, District c	\$71.00	\$71.00
TOTAL AMOUNT		\$928.00	TOTAL REQUESTED \$928.00

Expense Detail	Expense	Date	Amount
PRO SPORTS CLUB BELLEVUE WA	Undefined	05/14/2011	\$8.70
BEAR CREEK GC 431 WOODINVILLE...	Undefined	05/11/2011	\$300.00
Sheraton ALEXANDRIA VA	Hotel	05/08/2011	\$209.85
DORAL WAY MIA MIAMI FL	Undefined	05/08/2011	\$19.59
BLUE DOOR AT DELANO MIAMI BE...	Undefined	05/07/2011	\$95.00

- Select the credit card charges to be added to this expense report and click on the “import” tab



Imported card charge - Hotel

<input type="checkbox"/>	Date	Expense	Amount	Requested
Adding New Expense				
<input type="checkbox"/>	04/10/2012	Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/09/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/08/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/07/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/06/2012	Fixed Meals Washington, District of Columbia	\$41.00	\$41.00
<input type="checkbox"/>	05/08/2011   	Hotel SHERATON SUITES, Alexandria, Virginia	\$209.85	\$209.85
			TOTAL AMOUNT \$1,137.85	TOTAL REQUESTED \$1,137.85



Expense report - meals

test

New Expense Import Details Receipts Print / Email

Expenses Delete Copy View

<input type="checkbox"/>	Date	Expense	Amount	Requested
Adding New Expense				
<input type="checkbox"/>	06/04/2012	Fixed Meals Milwaukee, Wisconsin	\$61.00	\$61.00
<input type="checkbox"/>	06/03/2012	Fixed Meals Milwaukee, Wisconsin	\$61.00	\$61.00
<input type="checkbox"/>	06/02/2012	Fixed Meals Milwaukee, Wisconsin	\$61.00	\$61.00
<input type="checkbox"/>	06/01/2012	Fixed Meals Milwaukee, Wisconsin	\$61.00	\$61.00
<input type="checkbox"/>	05/14/2011	Miscellaneous BURGER KING NS PHX, Phoenix, Ariz	\$7.22	\$0.00
<input type="checkbox"/>	05/08/2011	Miscellaneous SPAZZO ITALIAN GRILL 211, Redmond	\$49.39	\$0.00

Mark the actual meal receipt as a 'personal expense' when declaring fixed meals (per diem). The traveler will need to pay JPMorgan Chase for these personal expenses – which should be offset by the per diem payment to the traveler from WSU.



Imported card charge details

The screenshot displays the Concur Expense Center interface for a conference report. The main header shows 'Expense Center - Train21 Train21' and 'Conference'. Navigation options include 'New Expense', 'Import', 'Details', 'Receipts', and 'Print / Email'. A 'Delete Report' and 'Submit Report' button are visible in the top right.

The 'Exceptions' table is currently empty. The 'Expenses' table shows a single entry for a hotel stay:

Expense	Date	Amount	Exception
Hotel	05/08/2011	\$209.85	

A pop-up window provides detailed information for the selected expense line:

- Merchant:** SHERATON SUITES, 801 N SAINT ASAPH ST, ALEXANDRIA, VA
- Card Type:** American Express
- CREDIT CARD#:** xxxxx0047
- Transaction Date:** Sunday 05/08/2011
- Transaction Amount:** \$209.85
- Ref #:** T064915807128501
- Guest Name:** 00000000000000000000000000000000
- Number of Nights:** 0
- Folio Number:** 8762530770

The 'New Expense' section includes a search field and a grid of expense categories:

Lodging	Other	...Other	...Team Expenses	...Transportation
Hotel	Booking Fees	Miscellaneous	Practice Fees	Car Rental
Meals and Entertainment	Conference Registration Fee	Postage	Team Meals	Gasoline
Breakfast	Duplicating	Supplies (Office)	Team Supplies & Equipment	Parking
Business Meal (attendees)	Individual Membership Fees	Telephone Expense	Transportation	Personal Car Mileage
Dinner	Internet Fees	Travel Visa	Airfare	Shuttle Bus/Metro Car
Entertainment	Laundry	Team Expenses	Airline Fees (Baggage etc)	Subway
Lunch	Meeting Room Fees	Equipment Repair	Bus	Taxi
...Transportation				

The summary at the bottom shows:

TOTAL AMOUNT	TOTAL REQUESTED
\$1,137.85	\$1,137.85

- Move the pointer to the expense line icons to reveal the attached card receipt data



Itemize the hotel expenses

Expense	Date	Amount	Exception
Hotel	05/08/2011	\$209.85	Itemizations are required for this entry.

Expenses
Delete Copy View
Expense Nightly Lodging Expenses
Receipt Store

<input type="checkbox"/>	Date	Expense	Amount	Requested
<input type="checkbox"/>	04/10/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/09/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/08/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/07/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/06/2012	Fixed Meals Washington, District of Columbia	\$41.00	\$41.00
<input checked="" type="checkbox"/>	05/08/2011	Hotel	\$209.85	\$209.85

TOTAL AMOUNT
\$1,137.85

TOTAL REQUESTED
\$1,137.85

Check-in Date

Check-out Date

Number of Nights

Recurring Charges (each night)

Room Rate

Room Tax

Other Room Tax 1

Other Room Tax 2

Room rate and taxes will be shown as separate expenses

Additional Charges (each night)

Expense

Amount

Choose an expense type

Save Itemizations Cancel

- Enter the hotel folio details by day



Itemize the hotel expenses

Expenses Delete Copy View << Expense Nightly Lodging Expenses Receipt Store

<input type="checkbox"/>	Date	Expense	Amount	Requested
<input type="checkbox"/>	04/10/2012	Washington, District of Columbia	\$ 1.00	\$ 1.00
<input type="checkbox"/>	04/09/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/08/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/07/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/06/2012	Fixed Meals Washington, District of Columbia	\$41.00	\$41.00
<input checked="" type="checkbox"/>	05/08/2011	Hotel SHERATON SUITES, Alexandria, Virginia	\$209.85	\$209.85

Itemizations are required for this entry

TOTAL AMOUNT: \$1,137.85 | TOTAL REQUESTED: \$1,137.85

Check-in Date: 04/06/2012 | Check-out Date: 04/07/2012 | Number of Nights: 1

Recurring Charges (each night)

Room Rate	Room Tax
200.00	9.85
Other Room Tax 1	Other Room Tax 2

Room rate and taxes will be shown as separate expenses

Additional Charges (each night)

Expense	Amount
Choose an expense type	

Save Itemizations Cancel

- Enter the hotel folio details by day - “save itemizations”



Hotel expenses –receipt required

The screenshot shows the Concur Expense Center interface for a 'Conference' report. The main table lists expenses with columns for Date, Expense, Amount, and Requested. A 'Hotel' expense for 05/08/2011 at SHERATON SUITES, Alexandria, Virginia is highlighted, with a 'Receipt image required' icon next to it. The total amount and total requested are both \$1,137.85.

Date	Expense	Amount	Requested
04/11/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
04/10/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
04/09/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
04/08/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
04/07/2012	Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
04/06/2012	Fixed Meals Washington, District of Columbia	\$41.00	\$41.00
05/08/2011	Hotel SHERATON SUITES, Alexandria, Virginia	\$209.85	\$209.85
	Receipt image required	\$200.00	\$200.00
04/06/2012	Hotel Tax	\$9.85	\$9.85

TOTAL AMOUNT: \$1,137.85
TOTAL REQUESTED: \$1,137.85

The 'New Expense' form on the right shows a search field and a grid of expense categories including Lodging, Meals and Entertainment, Other, Transportation, and Team Expenses.

- Receipt image required icon – receipt must be attached to complete the report

Complete and Submit Expense Report



Uploading a receipt image

The screenshot shows the Concur Expense Center interface. A modal dialog box titled "Attach Receipt" is open, prompting the user to click "Browse" to select a file for upload. The dialog includes instructions: "Click Browse and select a .png, .jpg, .jpeg, .pdf, .tif or .tiff file for upload. 5 MB limit per file. For best results, scan images in black & white with a resolution of 300 DPI or lower." The "File Selected for uploading:" field contains "Penguins.jpg".

The background interface shows the "Expense Center - Train21 Train21" page for a "Conference" report. The "Expenses" table lists several "Fixed Meals" entries for Washington, District of Columbia, and one "Hotel" entry for Sheraton Suites, Alexandria, Virginia. The total amount is \$1,137.85.

Date	Expense	Amount
04/12/2012	Fixed Meals Washington, District of Columbia	\$71.00
04/11/2012	Fixed Meals Washington, District of Columbia	\$71.00
04/10/2012	Fixed Meals Washington, District of Columbia	\$71.00
04/09/2012	Fixed Meals Washington, District of Columbia	\$71.00
04/08/2012	Fixed Meals Washington, District of Columbia	\$71.00
04/07/2012	Fixed Meals Washington, District of Columbia	\$71.00
04/06/2012	Fixed Meals Washington, District of Columbia	\$41.00
05/08/2011	Hotel SHERATON SUITES, Alexandria, Virginia	\$209.85
04/06/2012	Hotel	\$200.00
04/06/2012	Hotel Tax	\$9.85

TOTAL AMOUNT: \$1,137.85
TOTAL REQUESTED: \$1,137.85

- Uploading the receipt image



Add a new out-of-pocket expense item

Navigation: New Expense | Import | Details | Receipts | Print / Email

Expenses | New Expense | Receipt Store

Date	Expense	Amount	Requested
Adding New Expense			
<input type="checkbox"/>	04/19/2012 Fixed Meals Washington, District of Columbia	\$35.00	\$35.00
<input type="checkbox"/>	04/18/2012 Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/17/2012 Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/16/2012 Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/15/2012 Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/14/2012 Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/13/2012 Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/12/2012 Fixed Meals Washington, District of Columbia	\$71.00	\$71.00
<input type="checkbox"/>	04/11/2012 Fixed Meals Washington, District of Columbia	\$71.00	\$71.00

TOTAL AMOUNT: \$1,137.85 | TOTAL REQUESTED: \$1,137.85

New Expense Form:

Expense Type: Taxi | Transaction Date: 05/08/2011 | Business Purpose: []

Vendor Name: [] | From Location: [] | To Location: []

Payment Type: Cash | Amount: 55.00 | USD | Personal Expense (do not reimburse)

Comment: []

Buttons: Save | Itemize | Allocate | Attach Receipt | Cancel



Submit expense report for approval

Final Review



User Submit

By clicking on the 'Accept & Submit' button, I certify that:

1. This is a true and accurate accounting of expenses incurred to accomplish official business for Wayne State University and there are no expenses claimed as reimbursable which relate to personal or unallowable expenses.
2. All required receipt images have been attached to this report.
3. I have not received, nor will I receive, reimbursement from any other source(s) for the expenses claimed.
4. In the event of overpayment or if payment is received from another source for any portion of the expenses claimed I assume responsibility for repaying Wayne State University in full for those expenses.

Accept & Submit

Cancel



Expense report summary

Report Submit Status - Conference [X]

This report was submitted successfully.
Approver: Train0, Train0

Expense Report

Report Total :	\$1,192.85
Less Personal Amount :	\$0.00
<hr/>	
Amount Claimed :	\$1,192.85
Amount Rejected :	\$0.00

Company Disbursements

Amount Due Employee :	\$983.00
Amount Due TEST Corp Card :	\$209.85
<hr/>	
Total Paid By Company :	\$1,192.85

Employee Disbursements

Amount Owed Company :	\$0.00
<hr/>	
Total Owed By Employee :	\$0.00

[Close](#)

Complete and Submit Expense Report



Expense report submitted

Concur™



My Concur Request Travel **Expense** Profile Help Log Out

View Charges View Reports New Expense Report View Receipt Store Approve Reports

Expense Center - Train21 Train21

Expense Report List

Delete Report

Copy Report

Active Reports

View Create & Edit Import

<input type="checkbox"/>	Report Name	Comments	Status	Payment Status	Report Date	Total	Requested Amount
<input type="checkbox"/>	Conference Presentation of the research findings WSU		Submitted & Pending Approval - Train0, Train0	Not Paid	05/24/2012	\$1,192.85	\$1,192.85

Complete and Submit
Expense Report



Homepage status of transactions

Concur WAYNE STATE

My Concur Request Travel Expense Profile Help Log Out

My Concur - Train21 Train21 You are administering travel for: Me Search

On your smartphone book your travel and manage your expenses on the go!

Trip List

You have no upcoming trips. See trip library for complete list.

Active Work

[New Expense Report](#) [View Reports](#)

Travel Requests (2) Expense Reports (1)

Report Name	Status	Payment Status	Report Date	Requested Amount
Conference Presentation of the research findings WSU	Submitted & Pending Approval - Train0, Train0	Not Paid	05/24/2012	USD 1,192.85

Available Company Card Charges [View All Charges](#)

Card Name	Card Number	Card Status	Total Unexpensed
TEST Card	****0000	Active	USD 433.25

Select Expense Report: New Expense Report Import

Charge	Expense	Transaction Date	Amou
PRO SPORTS CLUB, BELLEVUE, WA	Undefined	05/14/2011	USD 8.
BEAR CREEK GC 431, WOODINVILLE, WA	Undefined	05/11/2011	USD 300.



Expense report – receipts

Stop the receipt runaround

- email
- mobile photo
- scan and upload



Expense report - receipts

Receipts on the go smartphone photo



**Take a picture of your
receipt on your
smartphone via the
Concur mobile application**



Expense report - receipts

Or eliminate paper with

E-receipts:

- Save time
- Improve accuracy

Summary of Your Stay

Hotel: DENVER MARRIOTT CITY CENTER
DENVER COLORADO, 80202

Guest: SARAH KUBERRY

Arrival Date: 04/17/2011
Departure Date: 04/21/2011
Room Rate: \$228.00

Confirmation #: 88524957 SM
Folio #: 4609198
Room Number: K9198

Date	Description	Reference	Charges	Credits
04/17/2011	GUEST ROOM	18157889	\$228.00	
04/17/2011	GST RM-CORP NEGOTIATED	18157890		\$17.10
04/17/2011	ROOM TAX	18157891	\$11.40	
04/17/2011	GENERAL EXCISE TAX	18157892	\$14.13	
04/17/2011	MINIBAR	18157893	\$9.95	
04/17/2011	MOVIE RENTAL	18157894	\$10.00	
04/17/2011	VALET PARKING	18157895	\$48.80	
04/17/2011	RESTAURANT	18157896	\$2.00	
04/17/2011	TIP	18157897	\$4.33	
04/17/2011	PHONE			\$228.00
04/18/2011	GUEST ROOM	18157898		
04/18/2011	GST RM-CORP NEGOTIATED	18157899		\$17.10
04/18/2011	ROOM TAX	18157900	\$11.40	
04/18/2011	GENERAL EXCISE TAX	18157901	\$2.00	
04/18/2011	TIP			\$2.00

Elect to receive e-receipts within your user profile



Expense report - receipts

- Concur e-receipt partners (representative list)



AIR CANADA



CHOICE HOTELS
INTERNATIONAL





Training opportunities

Introduction to TravelWayne – 101

- Introduction and a review of the basics of how to use TravelWayne
- 2 hours lecture-style including a brief online demo and Q&A

Hands-on Training - 201

- Register through Pipeline - by invitation only from your BAO - registration is required
- Recommended for department administrators and expert users
- 2 ½ hours - lab setting - hands-on exercises covering Travel Request, Booking & Expense

Office hours for hands-on assistance

- Open session – no agenda – bring your questions
- Lab setting

On-line Training Aids

- Quick Reference Guides & Program Details located at Travel.Wayne.edu

Conlin Travel Hub

- Online booking training videos, Travel information & more located at Conlintravelhub.com/ws

Training is available but not required



TravelWayne support options

- Call **313-577-TRIP** (8747) for TravelWayne support options
- Visit **Travel.Wayne.edu** to view the travel policy and information to help you get started
- Visit **www.conlintravelhub.com/wsuhub** for a wealth of travel tips, online booking training videos and much more
- Contact your **unit's Expert User(s)** for assistance. They are ready to help you get started.

Q & A

